



THE DROPLET

MEADOW LAKE WATER & SEWER

KNOW YOUR UTILITY BILL

Your City of Meadow Lake utility bill consists of 3 parts: base fees, consumption and waste collection

BASE & INFRASTRUCTURE FEE

What's the difference between the base rate fee and the new infrastructure fee?

Infrastructure Rates are specifically to go towards infrastructure upgrades, improvements, and replacements. While the water and sewer rates are generally going towards the day-to-day operating costs of providing water and sewer service and to general repairs of lines, etc.

Why do they need to be separated out of the base rate as a specific fee of its own?

Because those funds are accounted for separately in our system financially so they need to be billed separately. The city tries to be transparent and clear with the public and the users of the system, so they can see on their bill how much of it is going towards infrastructure vs simply paying for the cost of the water/sewer service on a user-pay basis. We used to lump it all together, now we're shifting that to show the difference in why the fees are being collected and what they're for.



ARREARS COLLECTION

All utility accounts over 60 days with an overdue balance of \$50 or more, may be subject to other means of collection, including but not limited to service disconnection. Payment arrangements may be available upon request. Contact City Hall using the information on the bottom of the second page to ensure your account is in good standing and to avoid a potential water shutoff.

Saskatchewan residents on average use 50% more water in the Summer months than in the Winter!

Full Sewer Utility Bill
=
Base Fees
\$177.70

+
Consumption
+
Waste Collection

Light Sewer Utility Bill
=
Base Fees
\$157.71

+
Consumption
+
Waste Collection

As of January 2023, all City of Meadow Lake property owners pay 3 main base fees on every utility bill:

- #1 Water Infrastructure**
"Metered Water Basic Fee" on your bill
\$91.62
- #2 Sewer Infrastructure**
"Base Sewer Fee" on your bill
\$61.08 (full)
\$41.09 (light*)
- #3 Infrastructure Upgrades**
"Infrastructure Levy" on your bill
\$25.00

*Properties with a two stage septic tank sewage system connected to City sewer mains are charged a light base sewer rate.

What is Consumption?

\$2.38
per cubic meter

Cubic Meters of Water In
"Metered Water" on your bill



Cubic Meters of Sewage Out
"Sewer Consumption" on your bill

\$0.95
per cubic meter



Waste Collection

"Garbage Fee" on your bill
\$33.00/bin

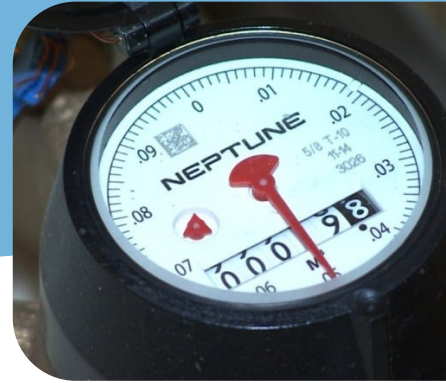
"Recycling Fee" on your bill
\$28.20/bin

WATER METER ISSUES

To confirm your bills accuracy, compare the inside meter read to the current read on your bill. If the read is lower than what is on the bill, you might have a problem with your meter or the read on the bill might be wrong.

If your bill has 0 consumption for more than one bill and someone is living in the house contact the utility clerk.

For questions on how to read your utility bill or if there is an issue with your bill call the utility clerk.



WATER METER FAQ

Where is my water meter?

Water meters are generally found in the lowest level of your home, or underneath for mobile homes. Check your laundry or furnace room for your water meter. If you are unable to locate your water meter, please contact a plumber.



Why do I need to know where my water meter is?

There are several reasons why locating your water meter may be helpful. First, you may be interested in how much water your household uses or you may want to confirm the consumption listed on your utility bill. The second reason may be to check for leaks. To do this, make sure no taps are running (so no water is being used) in your home, look at your meter and check if the meter is still turning. If your meter is still running, chances are you have a leak somewhere.

The Meadow Lake Public Works Department reads over 2000 water meters every 3 months!

Isn't my water meter on the outside of my home?

In short, no. Unlike your power or gas meters, water meters cannot be kept outdoors because of our harsh winters. If they were installed outside they would likely freeze and break. However, a reader is located on the outside of your home so the City can get a read each quarter. It is helpful to locate your meter reader as well to ensure it is accessible and free of snow or debris to avoid needing to submit a read from your meter inside!

SUBMITTING A METER READ



You may need to submit a water meter read if your reader is not accessible to the city during meter reads or not functioning properly, or you may need to submit more than one read if you have had a recent leak or meter replacement. Your meter reads can be submitted in person to our Utility Clerk at City Hall, via email at utilities@meadowlake.ca or on our website meadowlake.ca/p/water-reading using the QR code (left).



CITY OF MEADOW LAKE

Box 610
120 1st St. East
Meadow Lake, SK
S9X 1Y5

meadowlake.ca/p/contact-us

City Hall Hours

Monday - Friday
8:30AM - 4:30PM

For billing, garbage, & recycling
306-236-0201
utilities@meadowlake.ca

Public Works Hours

Monday - Friday
7:00AM - 3:00PM

For water & sewer maintenance
306-236-6240
publicworks@meadowlake.ca